

general medicine

The Alaska Support Industry Alliance Association Proposed Effective Date: 01-01-2025 Open Choice® PPO - Alaska AK21 PPO 5000 70/50 ASP RX4

PLAN DESIGN & BENEFITS MEDICAL PLAN PROVIDED BY AETNA LIFE INSURANCE COMPANY

PLAN FEATURES	IN-NETWORK	OUT-OF-NETWORK	
	supplies have limits on them per year. Th		
	In such cases, the benefit year begins or		
Refer to your plan documents to learn		in January 1 (unless otherwise noted).	
Deductible (per calendar year)	\$5,000 per Individual	\$7,000 per Individual	
beddetible (per calendar year)	\$10,000 per Family	\$14,000 per Family	
Covered expenses add up toward both	your in-network and out-of-network dedu		
	ore the plan begins paying benefits, unles		
	some medical services does not count to		
	luctible. Refer to your plan documents for		
	ou will meet it when the expenses of seven		
	ave to pay more than the individual dedu		
Member coinsurance	You pay 30%	You pay 50%	
Applies to all expenses except as noted		100 pay 0070	
Out-of-pocket limit (per calendar	\$8,150 per Individual	\$12,000 per Individual	
year)	φο, 130 per marviada	412,000 per marviadar	
yeary	\$16,300 per Family	\$24,000 per Family	
Covered expenses add up toward both	your in-network and out-of-network out-of-		
Some of your cost sharing may not cou		or pooker mine at the same time.	
Your pharmacy expenses count toward			
In-network expenses include coinsuran			
	urance and deductibles. Penalty amount	s do not apply	
	limit. You will meet it when the expenses		
	erson will have to pay more than the indi		
Lifetime maximum	croon will have to pay more than the mar	vidual out of pocket little amount.	
Unlimited except where otherwise indic	eated		
Payment for out-of-network care**	Does not apply	Professional: 80th percentile of Fair	
r dymont for out of notificial date	2000 not apply	Health	
		Facility: Facility Fee Schedule	
Primary care physician selection	Does not apply	Does not apply	
Precertification requirements -	2 000 αρρ.)		
	proval by us in advance (precertification)	. Without this approval, we reduce	
	ocuments for a full list of services that ne		
Referral requirement	Not required	None	
	access covered services for virtual care v		
your network. Log on to Aetna.com to see a list of virtual care providers. You'll also find more about your options,			
including cost share amounts.	ood a not of thitaan care provideror from	and mile more about your opinone,	
moraumig coor on an o armounter			
CVS VIRTUAL CARE	IN-NETWORK	OUT-OF-NETWORK	
CVS Health Virtual Primary Care	Covered 100%; no deductible	Not applicable	
(VPC) - preventive care	,	• •	
consultations			
	vices through CVS Health Virtual Primary	Care for members age 18 and older;	
refer to Aetna.com for more information		,	
CVS Health Virtual Primary Care	Covered 100%; no deductible	Not applicable	
(VPC) - consultations	,,	11	
	sultations through CVS Health Virtual	Primary Care for members age 18	
and older; refer to Aetna.com for ac	<u>=</u>	a.y care to momboro ago to	
CVS Health Virtual Care (VC) -	Covered 100%; no deductible	Not applicable	
OVO HEALLI VII LUAI CAIE (VC) -	Covered 100 /0, 110 deductible	inot applicable	



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CVS Health Virtual Care (VC) - mental health	Covered 100%; no deductible	Not applicable
PREVENTIVE CARE	IN-NETWORK	OUT-OF-NETWORK
Routine adult physical exams/	Covered 100%; no deductible	50%; after deductible
immunizations	,	
1 exam every 12 months until age 65,	then 1 exam every 12 months age 65 an	d older
Routine well child	Covered 100%; no deductible	50%; after deductible
exams/immunizations		
 7 exams in the first 12 months 		
 3 exams from age 13 months to 24 m 		
 3 exams from age 25 months to 36 m 		
• 1 exam every 12 months thereafter u		
Routine gynecological care exams		50%; after deductible
1 exam and pap smear per year, include		
Routine mammogram	Covered 100%; no deductible	50%; after deductible
Recommended: One per year for mem		FOOY of the standard like
Women's health	Covered 100%; no deductible	50%; after deductible
	betes, HPV (Human- Papillomavirus) DN	
	screening for human immunodeficiency v	
	reastfeeding support, supplies and coun- ACA mandated contraceptives, including	
	dures (including tubal ligation), patient ed	
apply.	dues (including tubal ligation), patient ed	deation and counseling. Limits may
Pre-natal maternity	Covered 100%; no deductible	50%; after deductible
Routine digital rectal exam	Covered 100%; no deductible	50%; after deductible
Recommended: For members age 40	·	5070, and adductible
Prostate-specific antigen test	Covered 100%; no deductible	50%; after deductible
Recommended: For members age 40		
Colorectal cancer screening	Covered 100%; no deductible	50%; after deductible
Recommended: For members age 45		,
Routine eye exams	Covered 100%; no deductible	50%; after deductible
1 routine exam per 12 months.		
Routine hearing screening	Covered 100%; no deductible	50%; after deductible
PHYSICIAN SERVICES	IN-NETWORK	OUT-OF-NETWORK
Office visits to non-specialist	\$40 office visit copay; no deductible	50%; after deductible
	al physician, family practitioner or pediat	
Specialist office visits	\$55 office visit copay; no deductible	50%; after deductible
Includes visits to a naturopath		
Hearing exams	Not Covered	Not Covered
Walk-in clinics	\$40 copay; no deductible	50%; after deductible
	care facilities. Sometimes they may be	
	y offer some limited medical care and ser	
	s, emergency rooms, the outpatient depa	irtinent of a nospital, ambulatory
surgical centers, and physician offices. Allergy testing		Vour cost sharing amount depends
Allergy testing	Your cost sharing amount depends on the type of service and where you	Your cost sharing amount depends on the type of service and where you
	receive it.	receive it.
Allergy injections	Your cost sharing amount depends	Your cost sharing amount depends
, morgy injudicing	on the type of service and where you	on the type of service and where you
	receive it.	receive it.
	. 555.75 111	



benefits you receive.

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DIAGNOSTIC PROCEDURES	IN-NETWORK	OUT-OF-NETWORK
Piagnostic X-ray (Other than	30%; after deductible	50%; after deductible
omplex imaging services)		
	s for this service at their office, you pay y	
iagnostic laboratory	30%; after deductible	50%; after deductible
	s for this service at their office, you pay y	
Diagnostic complex imaging	30%; after deductible	50%; after deductible
Vhen your physician performs and bill	s for this service at their office, you pay y	our office visit cost share amount.
EMERGENCY MEDICAL CARE	IN-NETWORK	OUT-OF-NETWORK
Irgent care provider	\$50 office visit copay; no deductible	50%; after deductible
Non-urgent use of urgent care provider	Not Covered	Not Covered
Emergency room	30% after \$350 copay; no deductible	Same as in-network care
Copay waived if admitted	, , , , , , , , , , , , , , , , , , , ,	
Ion-emergency care in an	Not Covered	Not Covered
mergency room		
mergency use of ambulance	30%; no deductible	Same as in-network care
Ion-emergency use of ambulance	Not Covered	Not Covered
IOSPITAL CARE	IN-NETWORK	OUT-OF-NETWORK
npatient coverage	30%; after deductible	50%; after deductible
	or the care you need, your cost sharing a	
enefits you receive.	, , , , , , , , , , , , , , , , , , ,	
npatient maternity coverage	30%; after deductible	50%; after deductible
includes delivery and postpartum	,	,
care)		
When you're admitted into a hospital fo	or the care you need, your cost sharing a	mount counts toward all covered
	or the care you need, your cost sharing a	mount counts toward all covered
penefits you receive.	or the care you need, your cost sharing a 30%; after deductible	
penefits you receive. Outpatient hospital	30%; after deductible	50%; after deductible
penefits you receive. Outpatient hospital When you receive outpatient care at a		50%; after deductible
Denefits you receive. Dutpatient hospital When you receive outpatient care at a covered benefits during your visit.	30%; after deductible	50%; after deductible
Denefits you receive. Dutpatient hospital When you receive outpatient care at a covered benefits during your visit. Dutpatient surgery - hospital	30%; after deductible hospital but don't stay overnight, your co	50%; after deductible est sharing amount counts toward all 50%; after deductible
Dutpatient hospital When you receive outpatient care at a covered benefits during your visit. Dutpatient surgery - hospital When you receive outpatient care at a	30%; after deductible hospital but don't stay overnight, your co	50%; after deductible est sharing amount counts toward all 50%; after deductible
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Dutpatient hospital When you receive outpatient care at a covered benefits during your visit. Dutpatient surgery - hospital When you receive outpatient care at a covered benefits during your visit. Dutpatient surgery - freestanding	30%; after deductible hospital but don't stay overnight, your co 30%; after deductible hospital but don't stay overnight, your co	50%; after deductible set sharing amount counts toward all 50%; after deductible set sharing amount counts toward all
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Dutpatient hospital When you receive outpatient care at a covered benefits during your visit. Dutpatient surgery - hospital When you receive outpatient care at a covered benefits during your visit. Dutpatient surgery - freestanding facility When you receive outpatient care at a covered benefits during your visit. Wen you receive outpatient care at a covered benefits during your visit. MENTAL HEALTH SERVICES npatient	30%; after deductible hospital but don't stay overnight, your company after deductible hospital but don't stay overnight, your company; after deductible hospital but don't stay overnight, your company after deductible	50%; after deductible set sharing amount counts toward all 50%; after deductible set sharing amount counts toward all 50%; after deductible set sharing amount counts toward all out-of-network 50%; after deductible
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Dutpatient hospital When you receive outpatient care at a covered benefits during your visit. Dutpatient surgery - hospital When you receive outpatient care at a covered benefits during your visit. Dutpatient surgery - freestanding acility When you receive outpatient care at a covered benefits during your visit. MENTAL HEALTH SERVICES Inpatient When you're admitted into a hospital for penefits you receive.	30%; after deductible hospital but don't stay overnight, your complete the spital but don't stay overnight.	50%; after deductible set sharing amount counts toward all 50%; after deductible set sharing amount counts toward all 50%; after deductible set sharing amount counts toward all OUT-OF-NETWORK 50%; after deductible mount counts toward all covered
Dutpatient hospital When you receive outpatient care at a covered benefits during your visit. Dutpatient surgery - hospital When you receive outpatient care at a covered benefits during your visit. Dutpatient surgery - freestanding acility When you receive outpatient care at a covered benefits during your visit. When you receive outpatient care at a covered benefits during your visit. WENTAL HEALTH SERVICES npatient When you're admitted into a hospital for penefits you receive. Wental health office visits	30%; after deductible hospital but don't stay overnight, your complete the spital but don't stay overnight.	50%; after deductible set sharing amount counts toward all 50%; after deductible set sharing amount counts toward all 50%; after deductible set sharing amount counts toward all OUT-OF-NETWORK 50%; after deductible mount counts toward all covered 50%; after deductible
Dutpatient hospital When you receive outpatient care at a covered benefits during your visit. Dutpatient surgery - hospital When you receive outpatient care at a covered benefits during your visit. Dutpatient surgery - freestanding acility When you receive outpatient care at a covered benefits during your visit. MENTAL HEALTH SERVICES INPATIENT OF THE SE	30%; after deductible hospital but don't stay overnight, your complete the spital but don't stay overnight.	50%; after deductible set sharing amount counts toward all 50%; after deductible set sharing amount counts toward all 50%; after deductible set sharing amount counts toward all OUT-OF-NETWORK 50%; after deductible mount counts toward all covered 50%; after deductible 50%; after deductible 50%; after deductible
Dutpatient hospital When you receive outpatient care at a covered benefits during your visit. Dutpatient surgery - hospital When you receive outpatient care at a covered benefits during your visit. Dutpatient surgery - freestanding acility When you receive outpatient care at a covered benefits during your visit. Dutpatient surgery - freestanding acility When you receive outpatient care at a covered benefits during your visit. MENTAL HEALTH SERVICES Inpatient When you're admitted into a hospital for benefits you receive. Mental health office visits Other mental health services When you receive outpatient care at a	30%; after deductible hospital but don't stay overnight, your complete the spital but don't stay overnight.	50%; after deductible set sharing amount counts toward all 50%; after deductible set sharing amount counts toward all 50%; after deductible set sharing amount counts toward all OUT-OF-NETWORK 50%; after deductible mount counts toward all covered 50%; after deductible 50%; after deductible 50%; after deductible
Dutpatient hospital When you receive outpatient care at a covered benefits during your visit. Dutpatient surgery - hospital When you receive outpatient care at a covered benefits during your visit. Dutpatient surgery - freestanding acility When you receive outpatient care at a covered benefits during your visit. Dutpatient surgery - freestanding acility When you receive outpatient care at a covered benefits during your visit. MENTAL HEALTH SERVICES Inpatient When you're admitted into a hospital for benefits you receive. Mental health office visits Other mental health services When you receive outpatient care at a covered benefits during your visit.	30%; after deductible hospital but don't stay overnight, your complete the spital but don't stay overnight, your cost sharing a spital but don't stay overnight.	50%; after deductible set sharing amount counts toward all 50%; after deductible set sharing amount counts toward all 50%; after deductible set sharing amount counts toward all cours sharing amount counts toward all 60%; after deductible mount counts toward all covered 50%; after deductible 50%; after deductible the sharing amount counts toward all sharing amount counts toward all
Dutpatient hospital When you receive outpatient care at a covered benefits during your visit. Dutpatient surgery - hospital When you receive outpatient care at a covered benefits during your visit. Dutpatient surgery - freestanding facility When you receive outpatient care at a covered benefits during your visit. Dutpatient surgery - freestanding facility When you receive outpatient care at a covered benefits during your visit. MENTAL HEALTH SERVICES Inpatient When you're admitted into a hospital for penefits you receive. Mental health office visits Duther mental health services When you receive outpatient care at a covered benefits during your visit. BUBSTANCE ABUSE	30%; after deductible hospital but don't stay overnight, your complete stay overnight.	50%; after deductible set sharing amount counts toward all 50%; after deductible set sharing amount counts toward all 50%; after deductible set sharing amount counts toward all OUT-OF-NETWORK 50%; after deductible mount counts toward all covered 50%; after deductible toward all covered toward all out-OF-NETWORK
Outpatient hospital When you receive outpatient care at a covered benefits during your visit. Outpatient surgery - hospital When you receive outpatient care at a covered benefits during your visit. Outpatient surgery - freestanding facility When you receive outpatient care at a covered benefits during your visit. Outpatient surgery - freestanding facility When you receive outpatient care at a covered benefits during your visit. MENTAL HEALTH SERVICES Inpatient When you're admitted into a hospital for benefits you receive. Mental health office visits Other mental health services When you receive outpatient care at a covered benefits during your visit. SUBSTANCE ABUSE Inpatient	30%; after deductible hospital but don't stay overnight, your complete the spital but don't stay overnight, your cost sharing a spital but don't stay overnight.	50%; after deductible set sharing amount counts toward all 50%; after deductible set sharing amount counts toward all 50%; after deductible set sharing amount counts toward all out-of-Network 50%; after deductible mount counts toward all covered 50%; after deductible toward all sharing amount counts toward all out-of-Network 50%; after deductible toward all out-of-Network 50%; after deductible



Residential treatment facility

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50%: after deductible

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30%: after deductible

Residential treatment facility	30%; after deductible	50%; after deductible
	the care you need, your cost sharing an	nount counts toward all covered benefits
you receive.		
Substance abuse office visits	\$55 copay; no deductible	50%; after deductible
Other substance abuse services	30%; after deductible	50%; after deductible
	facility but don't stay overnight, your cos	t sharing amount counts toward all
covered benefits during your visit.		
THERAPY SERVICES	IN-NETWORK	OUT-OF-NETWORK
Spinal manipulation therapy	\$55 copay; no deductible	50%; after deductible
Limited to 12 visits per year		
Outpatient short-term	\$55 copay; no deductible	50%; after deductible
rehabilitation		
Limited to 25 visits per year		
Includes physical, occupational, and sp	peech therapies.	
Habilitative physical therapy	30%; after deductible	50%; after deductible
Habilitative occupational therapy	30%; after deductible	50%; after deductible
Habilitative speech therapy	30%; after deductible	50%; after deductible
Autism related physical therapy	30%; after deductible	50%; after deductible
Autism related occupational	30%; after deductible	50%; after deductible
therapy		
Autism related speech therapy	30%; after deductible	50%; after deductible
Autism related behavioral therapy	\$55 copay; no deductible	50%; after deductible
These benefits are combined with outp	patient mental health visits	
Autism related applied behavior	30%; after deductible	50%; after deductible
analysis		
Your benefits for these services are the	e same as any other outpatient mental he	ealth other services benefit
OTHER SERVICES	IN-NETWORK	OUT-OF-NETWORK
Skilled nursing facility	30%; after deductible	50%; after deductible
Limited to 60 days per year		
When you're admitted into a facility for	the care you need, your cost sharing am	nount counts toward all covered benefits
you receive.		
Home health care	30%; after deductible	50%; after deductible
Limited to 120 visits per year		
Home health care services include private	ate duty nursing	
Limited to three visits per day by staff f	rom a home health care agency. One vis	sit equals a period of four hours or less.
Hospice care - inpatient	30%; after deductible	50%; after deductible
When you're admitted into a facility for	the care you need, your cost sharing am	nount counts toward all covered benefits
you receive.		
Hospice care - outpatient	30%; after deductible	50%; after deductible
	facility but don't stay overnight, your cos	
covered benefits during your visit.		-
Private duty nursing	Covered as part of home health care	Covered as part of home health care
We count each period of up to 8 hours		•
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Durable medical equipment	30%; after deductible	50%; after deductible
Diabetic supplies (if not covered	Covered same as any other medical	Covered same as any other medical
under the prescription drug benefit)	expense.	expense.
	You pay your prescription drug cost	You pay your prescription drug cost
	sharing amount if you have	sharing amount if you have
	prescription drug coverage. If not,	prescription drug coverage. If not,
	you pay your PCP visit cost sharing	you pay your PCP visit cost sharing
	amount.	amount.
Infusion therapy - home/office	\$55 copay; no deductible	50%; after deductible
Infusion therapy - outpatient	30%; after deductible	50%; after deductible
hospital/freestanding facility		
Gene-based, Cellular, and other	Your cost sharing amount depends	Not Covered
Innovative Therapies (GCIT™)	on the type of service and where you	
	receive it.	
	\$55 copay: after deductible for gene	
	therapy drugs, if applicable	
	In-network coverage is provided at	
	GCIT™ designated facilities only.	
Hearing aids	20%; no deductible	20%; no deductible
\$3,000 per rolling 36 month period		
Vision eyewear	Covered 100% up to \$350 per year; no deductible	
Transplants	30%; after deductible	50%; after deductible
	In-network coverage is only available	Out-of-network coverage applies
	at Institutes of Excellence (IOE)	when you use a non-IOE facility. You
	contracted facility.	will pay more out of pocket when
		using a non-IOE facility.
Bariatric surgery	Not Covered	Not Covered
Acupuncture	\$40 copay; no deductible	50%; after deductible
Limited to 12 visits per year		
Alaska medical travel	Covered 100%; no deductible	Covered 100%; no deductible
reimbursement		

For Air Transportation to the nearest facility equipped to diagnose and treatment of a non-emergency medical condition. All non-emergency transportation services REQUIRE prior approval and are subject to limitations; see your plan documents.

"Other" health care - 30% member coinsurance, after deductible, for services that are neither in-network nor out-of-network.

FAMILY PLANNING	IN-NETWORK	OUT-OF-NETWORK
Infertility treatment	Your cost sharing amount depends	Your cost sharing amount depends
	on the type of service and where you	on the type of service and where you
	receive it.	receive it.
You have coverage for the diagnosis	and treatment of the underlying cause of	infertility.
Advanced Reproductive	Not Covered	Not Covered
Technology (ART)		
In-vitro fertilization (IVF), zygote intra	ıfallopian transfer (ZIFT), gamete intrafallo	pian transfer (GIFT), ovulation induction
(OI), cryopreserved embryo transfers	s, intracytoplasmic sperm injection (ICSI), o	or ovum microsurgery
Comprehensive infertility services	Not Covered	Not Covered

Artificial insemination and ovulation induction



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Vasectomy	Your cost sharing amount depends on the type of service and where you receive it.	50%; after deductible
Tubal ligation	Covered 100%; no deductible	50%; after deductible
PHARMACY	IN-NETWORK	OUT-OF-NETWORK
Pharmacy plan type	Advanced Control Plan - Aetna	
Prescription Drug Deductible (per calendar year)	\$300 per Individual	\$300 per Individual
•	\$600 per Family	\$600 per Family
Covered prescription drug expenses a	add up toward both your in-network and o	ut-of-network prescription drug

deductible at the same time.

You must first meet the prescription drug deductible before the plan begins paying prescription drug benefits, unless otherwise noted.

Your family will have one prescription drug deductible. You will meet it when the expenses of several family members add up to the family prescription drug deductible. No one person will have to pay more than the individual prescription drug deductible.

arag academore.		
No deductible for generic drugs		
Prescription drug out-of-pocket	Prescription drug expenses apply to your medical out-of-pocket limit.	
limit		
Covered prescription drug expenses ac	dd up toward both your in-net	work and out-of-network prescription drug out-of-
pocket limit at the same time.	•	
Preferred generic drugs		
Retail	\$15 copay	20% of allowed charges
Mail order	\$37.50 copay	20% of allowed charges
Preferred brand-name drugs		
Retail	\$55 copay	20% of allowed charges
Mail order	\$137.50 copay	20% of allowed charges
Non-preferred generic and brand-na	me drugs	-
Retail	\$95 copay	20% of allowed charges
Mail order	\$237.50 copay	20% of allowed charges
Specialty drugs		· ·
Preferred specialty	30%	20% of allowed charges
	Maximum \$300	<u> </u>
Non-preferred specialty	30%	20% of allowed charges
	Maximum \$300	G
Pharmacy day supply and requirement	ents	

Retail 1x retail copay for 30 day supply, 2x retail copay for 31-60 day supply, and 3x

retail copay for 61-90 day supply from Aetna National Network.

You can get a 31-90-day supply from CVS Caremark® Mail Service Mail order

Pharmacv.

Advanced Control Formulary Aetna Insured List



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Your prescription drug plan also includes:

- · Diabetic supplies
- \$25 copay maximum per fill per 30 day supply for formulary insulin drugs; no deductible for formulary insulin drugs
- A limited list of over-the-counter medications when filled with a prescription

Family planning

• Contraceptives covered up to a 12-month supply. Contraceptive copay strategy applies.

The following are covered 100% in-network:

- Oral chemotherapy drugs
- Seasonal vaccinations
- Preventive vaccinations
- Affordable Care Act (ACA) eligible preventive medications and contraceptives

Refer to **Aetna.com** for a complete list of eligible prescription drugs.

Precertification requirements

Some covered prescription drugs need approval from us before we will cover the drug. If you are currently taking one of these drugs when you switch to this plan, you may get one fill of your prescription within the first 90 days of starting the plan.

Some covered prescription drugs require step therapy before we cover them. With step therapy, you must first try one or more drugs before we will pay for drugs that require step therapy. If you are currently taking one of these drugs when you switch to this plan. you may get one fill of your prescription within the first 90 days of starting this plan. To get the most up-to-date precertification requirements and a list of drugs that require step therapy, see your plan documents or go online to your member website.

Choose generics with dispense as written (DAW) override - Sometimes your physician may say you need a brand-name prescription drug even if a generic is available. If so, you will pay the brand-name copay. If you ask for a brand-name prescription drug when a generic is available, you will pay the applicable brand-name copay plus the difference between the generic price and the brand-name price.

GENERAL PROVISIONS

Dependents who are eligible to be on your plan

Spouse, children from birth to age 26. Student status of children does not matter.

**We cover the cost of services based on whether doctors are "in network" or "out of network." We want to help you understand how much we pay for your out-of-network care. At the same time, we want to make it clear how much more you will need to pay for this "out-of-network" care.

You may choose a provider (doctor or hospital) in our network. You may choose to visit an out-of-network provider. If you choose a doctor who is out of network, your health plan may pay some of that doctor's bill. Most of the time, you will pay a lot more money out of your own pocket if you choose to use an out-of-network doctor or hospital.

When you choose out-of-network care, we limit the amount it will pay. This limit is called the "recognized" or "allowed" amount.

This amount is based on the out-of-network plan you or your employer picks.

- For doctors and other professionals the amount is based on the "prevailing" charges. We get this data from an external database.
- For hospitals and other facilities, the amount is based on what Medicare pays for these services. The government sets the Medicare rate. Exactly how much we "recognize" depends on the plan you or your employer picks.



PLAN DESIGN & BENEFITS MEDICAL PLAN PROVIDED BY AETNA LIFE INSURANCE COMPANY

Your doctor sets his or her own rate to charge you. It may be higher -- sometimes much higher -- than what your plan "recognizes." Your doctor may bill you for the dollar amount that we don't "recognize." You must also pay any copayments, coinsurance and deductibles under your plan. No dollar amount above the "recognized charge" counts toward your deductible or out-of-pocket maximums. To learn more about how we pay out-of-network benefits visit our website.

You can avoid these extra costs by getting your care from Aetna's broad network of health care providers. Go to www.aetna.com and click on "Find a Doctor" on the left side of the page. If you are already a member, sign on to your Navigator member site.

This applies when you choose to get care out of network. When you have no choice (for example: emergency room visit after a car accident, or for other emergency services), we will pay the bill as if you got care in network. You pay cost sharing and deductibles for your in-network level of benefits. Contact us if your provider asks you to pay more. You are not responsible for any outstanding balance billed by your providers for emergency services beyond your cost sharing and deductibles.

This way of paying out-of-network doctors and hospitals applies when you choose to get care out of network. When you have no choice (for example: emergency room visit after a car accident), we will pay the bill as if you got care innetwork. You pay your plan's copayments and deductibles for your in-network level of benefits. Contact us if your provider asks you to pay more. You are not responsible for any outstanding balance billed by your providers for emergency services beyond your copayments and deductibles.

Plans are provided by: Aetna Health Inc. While this material is believed to be accurate as of the production date, it is subject to change.

Health benefits and health insurance plans contain exclusions and limitations. Not all health services are covered.

See plan documents for a complete description of benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by location and are subject to change. Providers are independent contractors and are not our agents. Provider participation may change without notice. We do not provide care or guarantee access to health services.



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The following is a list of services and supplies that are *generally* not covered. However, your plan documents may contain exceptions to this list based on state mandates or the plan design or rider(s) purchased by your employer.

- All medical and hospital services not specifically covered in, or which are limited or excluded by your plan documents.
- Cosmetic surgery, including breast reduction.
- · Custodial care.
- Dental care and dental X-rays.
- Donor egg retrieval
- Experimental and investigational procedures, except for coverage for medically necessary routine patient care costs for members participating in a cancer clinical trial.
- Hearing aids
- Home births
- Immunizations for travel or work, except where medically necessary or indicated.
- Implantable drugs and certain injectable drugs including injectable infertility drugs.
- Infertility services, including artificial insemination and advanced reproductive technologies such as IVF, ZIFT, GIFT, ICSI and other related services, unless specifically listed as covered in your plan documents.
- · Long-term rehabilitation therapy.
- Non-medically necessary services or supplies.
- Outpatient prescription drugs (except for treatment of diabetes), unless covered by a prescription plan rider and overthe-counter medications (except as provided in a hospital) and supplies.
- Radial keratotomy or related procedures.
- Reversal of sterilization.
- Services for the treatment of sexual dysfunction/enhancement, including therapy, supplies or counseling or prescription drugs.
- · Special duty nursing.
- Therapy or rehabilitation other than those listed as covered.
- Weight control services including surgical procedures, medical treatments, weight control/loss programs, dietary regimens and supplements, appetite suppressants and other medications; food or food supplements, exercise programs, exercise or other equipment; and other services and supplies that are primarily intended to control weight or treat obesity, including Morbid Obesity, or for the purpose of weight reduction, regardless of the existence of comorbid conditions.

In case of emergency, call 911 or your local emergency hotline, or go directly to an emergency care facility.

Translation of this material into another language may be available. Please call Member Services at the number on the back of your ID card.

Puede estar disponible la traduccion de este material en otro idioma. Por favor llame a Servicios al Miembro al **1-888-982-3862**.

Plan features and availability may vary by location and group size.

For more information about Aetna plans, refer to www.aetna.com.

Aetna and MinuteClinic, LLC (which either operates or provides certain management support services to MinuteClinic-branded walk-in clinics) are both within the CVS Health family.

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