



**Members get  
up to \$100 per  
year on health  
support  
products**



## **Over-The-Counter Health Solution<sup>®</sup>**

Staying healthier and feeling better just got more affordable. With the Over-the-Counter Health Solution (OTC Health Solution) benefit, your enrolled employees and their families (your plan's members) get a \$25 allowance every three months\* to spend on hundreds of CVS<sup>®</sup> brand non-prescription health and wellness support products.

This benefit is available to members of Small Group Aetna Funding Advantage<sup>SM</sup> groups with effective or renewal dates on or after September 1, 2023.\*\* Available to 51-100 Fully Insured groups in FL, KS and TX starting with October 1, 2023 effective or renewal dates.

\*January 1-March 31; April 1-June 30; July 1-September 30; October 1-December 31.

\*\*Available starting with 2/1/2023 effective dates in FL, GA, IL, OH and TX.

# OTC Health Solution<sup>®</sup> for Aetna small businesses

## Members have three ways to use this benefit

1. In Store
  - They can pick up their OTC items at any OTC Health Solutions<sup>®</sup> (OTCHS) enabled store. To find the closest location, go to <https://www.cvs.com/otchs/aetcommercialotc/storlocator>
2. Online
  - The fastest and easiest way to order 24/7 is to visit: <https://www.cvs.com/otchs/aetcommercialotc>. Online orders must be sent by 11:59 PM ET to be processed the same day.
3. Over the phone
  - Orders can be placed by calling 1-888-628-2770 (TTY: 711). They can talk to an agent Monday to Friday, from 9 AM to 8 PM local time. They'll need their member ID to place the order.



## [Download the catalog](#)

Download the OTC Health Solutions catalog for details on how members can use the benefit.

## Using the benefit in store

1. The member goes to a participating location
  - They can use the catalog to find products that work with their benefit
2. At the register, they give the cashier their ID card and date of birth.\*
3. The cashier will apply the allowance to their total.
4. If there's a remaining balance, they can use another form of payment to complete the purchase.\*\*

# OTC Health Solution<sup>®</sup> for Aetna small businesses

## Members can get a variety of products, including:

- First aid and medical supplies
- Home diagnostics
- Cough and cold support products
- Allergy relief products
- Pain relievers and sleep aids
- Personal care
- Antacids, digestive care and laxatives
- Eye and ear care
- Mobility and safety



Aetna is the brand name used for products and services provided by one or more of the Aetna group of companies, including Aetna Life Insurance Company and its affiliates (Aetna).

Aetna<sup>®</sup>, CVS Pharmacy<sup>®</sup>, Inc., which owns CVS<sup>®</sup> HealthHUB<sup>™</sup> locations, and MinuteClinic<sup>®</sup>, LLC (which either operates or provides certain management support services to MinuteClinic-branded walk-in clinics), are part of the CVS Health<sup>®</sup> family of companies.

Aetna Funding Advantage<sup>SM</sup> plans are self-insured by the employer and administered by Aetna Life Insurance Company. Stop-loss insurance coverage is offered by Aetna Life Insurance Company.

The over-the-counter allowance is managed by Over-the-Counter Health Solution<sup>®</sup>, a division of CVS Health<sup>®</sup>. Eligible products vary by plan and are subject to change. Plan features and availability may vary by service area. Images are only for illustration and may differ from items received. Cannot be used with other CVS<sup>®</sup> discounts, programs or promotions.

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1720351-01-03 (7/23)