Quality health plans & benefits Healthier living Financial well-being Intelligent solutions

# aetna

## In the event of an emergency, we've got you covered **Emergency assistance**

While we hope you never face an emergency situation, it's important to know how to get immediate help if you need it. As part of your Aetna plan, we can assist with virtually any medical emergency that you may encounter while outside of your home country. So rest assured that should there ever come a time when you need help right away, we'll be there to assist you.

To access the Emergency Assistance Program, call the Aetna International Member Service Center at the Emergency telephone number on your member ID card.

### With our emergency assistance coverage, you have access to the following services:

#### **Emergency Medical Evacuation and Repatriation**

- Emergency or urgent medical evacuation
- Medical repatriation coordination
- Return of mortal remains
- Return of dependent children
- Companion travel coordination

#### **Medical Assistance**

- Pre-trip planning
- Medical, dental and pharmacy referrals
- Facilitation of hospital payment
- Dispatch of medicine/vaccines
- Dispatch of doctor/nurse

#### As a member, you also have access to the following helpful information through the Aetna International secure member website located at www.aetnainternational.com:

- Daily security alerts from around the globe
- Country risk assessments
- Tips on traveling safely

#### Stay connected to Aetna International

Visit www.aetnainternational.com Follow www.twitter.com/AetnaGlobal Like www.facebook.com/AetnaInternational

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